

WELCOME TO EYEMED

Vision benefits for every set of eyes

Yale G&P Students-
Virtual Health Fair

eye
Med





Questions and Answers



Want to ask a question?

- Select:
 - Desktop > “Questions” dropdown
 - Mobile > “Questions” or “?” from header
- Insert your question
- Click “Send”

Why it's smart to enroll in vision benefits

1

The network where you want to go

- The right mix of providers – independent, plus national and regional retail
- Several online, in-network options

2

Benefits that can help take dollars go further

- Enhanced benefits with low member out of pocket amounts – save an average of 71% off retail on eyeglasses with an exam
- Flexibility with freedom of choice
- Extra ways to save with members only offers and discounts

3

An easy and transparent experience

- Customer Care Center excellence
- Online and mobile support tools
- Cost transparency tools

Value and wellness: It's all yours with EyeMed



Focus on value

- Save an average of 71% off retail on eyeglasses with an eye exam¹
- Choose from more than 120K in-network provider access points, including independent eye doctors and top optical retailers
- Get members-only offers and everyday discounts, like 40% off a complete additional pair of glasses³



Focus on wellness

- Help spot some serious eye and health conditions sooner with a comprehensive eye exam
- Protect your eyes from digital eye strain, which is linked to blurred vision, dry eye and headaches
- Easily find an in-network eye doctor, and manage claims and benefits with online member tools

¹ Based on weighted average of sample transactions; EyeMed Insight network/\$10 exam co-pay/\$10 materials co-pay/\$120 frame or contact lens allowance

² EyeMed Insight network, All network data, October 2019

³ At participating in-network providers



A look at your benefit

Find your best fit

You're on EyeMed's **SELECT** network,
so you've got choices — lots of them

More than 120,079 provider access points at 25,411 locations, including:



Plus, online options:



We've got you covered: Your vision benefits at-a-glance

Eye exam every plan year,
covered with **\$15 copay** – PLUS...



\$160 frame allowance
every plan year



\$15 lens copay plus
fixed pricing on options,
every plan year



\$140 contact lens
allowance, with coverage
for two fit and follow-up
visits every 12 months

A few more benefit basics

Your frequency is based on: Plan year (October-September)

So, if you receive an exam in November, you are eligible again starting in October of next year.

Contacts are in lieu of lenses only

That means you are entitled to a full pair of glasses (frame & lenses) OR contacts and frames (you would then receive a 20% discount on your lenses).



Your vision benefits

Service	In-network member cost		
Exam with dilation (Once every plan year)	\$15 copay		
Frames (Once every plan year)	\$160 allowance with \$0 copay and 20% off balance over allowance		
Lenses and Lens Options (Once every plan year)			
Standard plastic lenses		Lens options	
Single vision	\$15 copay	UV treatment	\$15
Bifocal	\$15 copay	Tint	\$15
Trifocal	\$15 copay	Standard scratch coating	\$15
Standard progressive	\$80 copay	Polycarbonate	\$40
Premium progressive	\$80 copay, 80% of charge less \$120 allowance	Standard anti-reflective	\$45
		Polarized, Photochromic	20% off retail
		Other	20% off retail
Contact lenses (Once every plan year)			
Contact lenses – conventional	\$140 allowance with \$0 copay and 15% off balance over allowance		
Contact lenses – disposable	\$140 allowance with \$0 copay		
Contact lens fit & follow-up – standard	Up to \$40		
Contact lens fit & follow-up – premium	10% off retail price		

How to find an eye doctor



Use the Provider Locator
at eyemed.com



Download and use the EyeMed Members App
(available in the App Store or Google Play)



Check the listing of the closest
eye doctors from your Welcome Kit (you'll
get this after you enroll)



Special Offers for 2023

Rotating offers currently include:¹

- LensCrafters®: Extra \$50 off a complete pair purchase
- Target Optical®: \$25 off everyday low prices
- ContactsDirect: Save 10%²
- Glasses.com: Get up to \$50 off any pair of designer sunglasses

Discounts are not insurance.

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Additional discounts for even more savings³

- 40% off additional pairs of glasses
- Discounted, set pricing on hearing aids with Amplifon — up to 64% savings⁴
- 20% off any remaining frame balance
- LasikPlus®: \$800 off LASIK²
- 20% off non-covered items
- Low fixed pricing for blue light filtration lens coating

¹ Please see Special Offers on Member Web for details. ² Offer can be combined with vision benefits but cannot be combined with other offers. ³ Discounts are in-network only and are not insured benefits. May not be available on all plans. Confirm if offered by your provider. Listed offers expire 12/31/2022. See offer for exclusions.

⁴ Average EyeMed member savings off manufacturer's suggested retail price as of 2020 through Amplifon Hearing. Prices differ based on hearing aid model purchased. Your actual savings may vary.

Experience more with member tools



Member Web

Eyemedvisioncare.com

- See benefits and eligibility status*
- View Savings Dashboard
- Cost estimator tool
- Download ID cards and EOBs
- Find an eye doctor
- Check claim status
- Special offers



Mobile App

Available in the App Store or Google Play

- Benefits, eligibility & claims at-a-glance
- Find an eye doctor and get door-to-door directions
- Grab special offers
- Load and save prescriptions
- Set exam and contact lens reminders
- Pull up ID card and add to your wallet (for iOS only)



Customer Care Center

1-866-723-0514

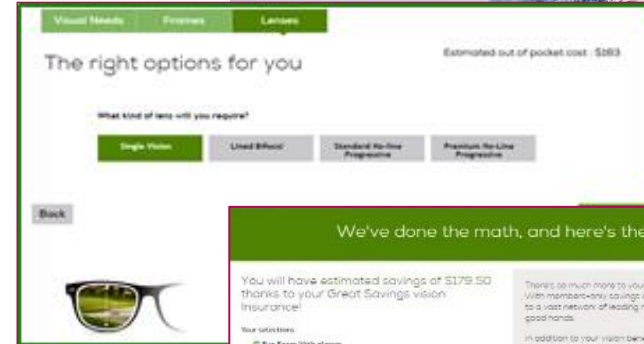
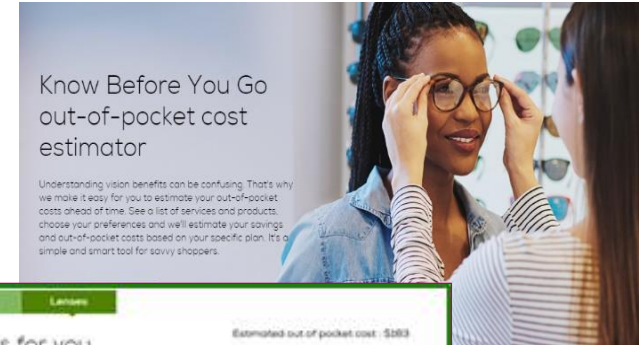
- Extensive hours:
Mon-Fri: 7:30am-11pm EST
Sat: 8am-11pm EST
Sun: 11am-8pm EST
- Review benefits, provider locator, claim status
- Mobile chat available via smartphone for callers who opt-in

*Due to HIPAA regulations, members will not be able to view dependents over the age of 18

Cost estimator tool

Our Know Before You Go calculator:

- Members choose anticipated services and products
- Easy-to-understand explanations of differing types of frames, lenses, add-ons and contacts
- View plan-specific estimated out-of-pocket cost



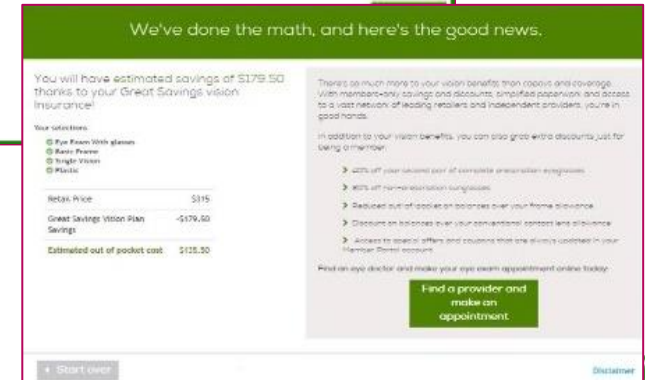

Visual Needs | Frames | Lenses

The right options for you Estimated out of pocket cost: \$183

What kind of lens will you require?

Single Vision Lined Bifocal Standard No-Line Progressive Premium No-Line Progressive

Back



We've done the math, and here's the good news.

You will have estimated savings of \$179.50
Thanks to your Great Savings vision Insurance!

Your selections:

- Full Frame With Glasses
- Basic Frame
- Single Vision
- Plastic

Market Price	\$183
Great Savings Vision Plan Savings	-\$179.50
Estimated out of pocket cost	\$123.50

There's so much more to your vision benefits than copays and coverage. With manufacturer savings and discounts, simplified navigation, and access to a vast network of leading retailers and independent providers, you're in good hands.

In addition to your vision benefits, you can also grab extra discounts just for being a member:

- 40% off your lowest pair of complete prescription eyeglasses
- 80% off thermal-activation sunglasses
- Reduced out-of-pocket on balances over your home allowance
- Discount on balances over your supplemental copay and allowance
- Access to special offers and coupons that are always updated in your Member Direct account

Find an eye doctor and make your eye exam appointment online today.

Find a provider and make an appointment

+ Start over Customer

Claim Process



In-Network

It's as easy as 1-2-3

1. Choose a network provider & schedule a visit
2. Identify yourself as an EyeMed member
3. Pay any applicable copays and that's it.

The provider will file the claim on your behalf



Out of Network

- Claim forms are available online at eyemedvisioncare.com
- You can file electronically online or by downloading the form and mailing it to EyeMed
- A paid in full receipt is required with claim submission

Enroll today

There's more to
love with EyeMed

Learn more at
eyemed.com/enroll

The EyeMed logo, featuring the words "eye" and "Med" stacked vertically in a white, lowercase, sans-serif font, set against a purple square background.

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